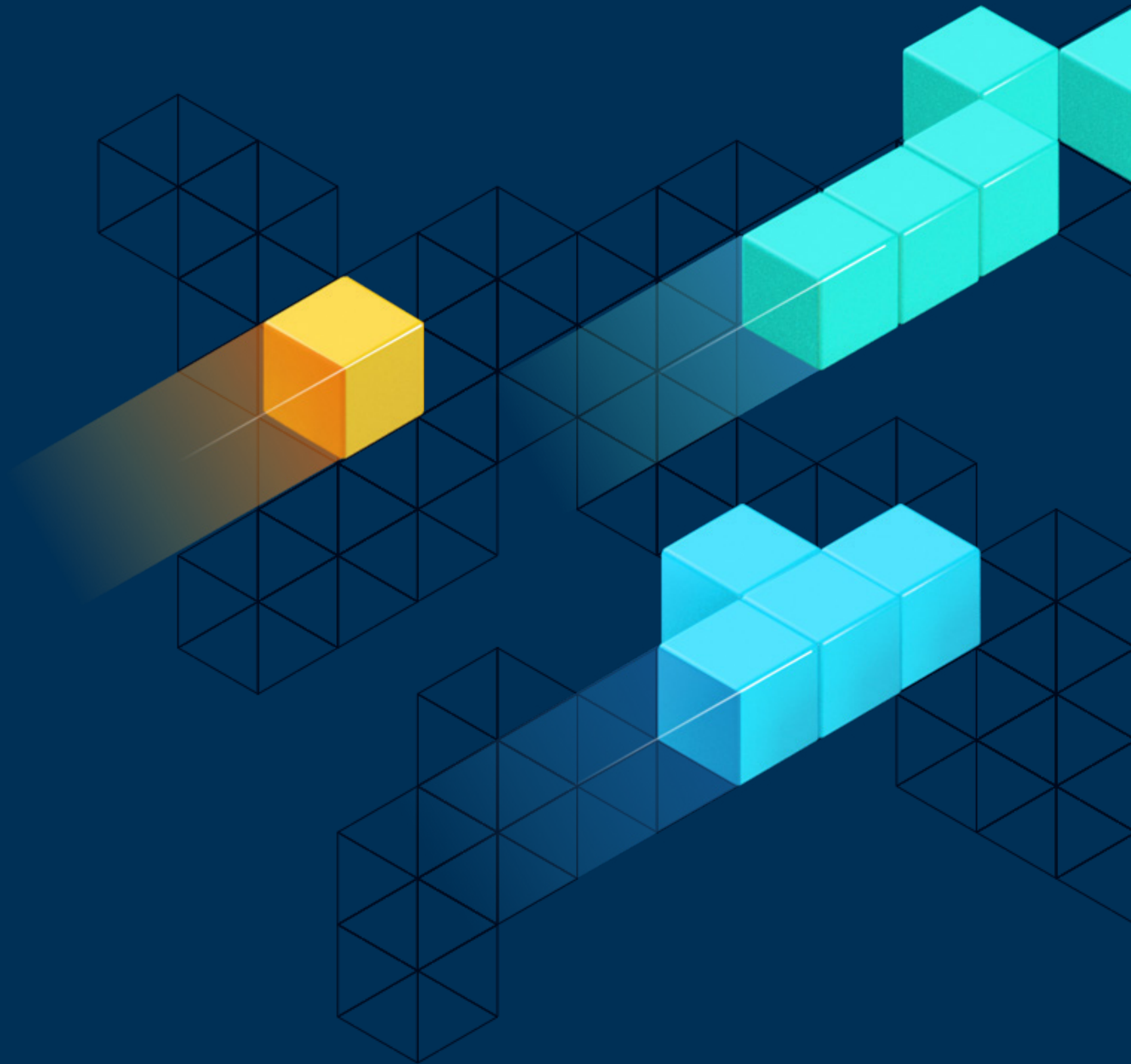




GUIDE DOCUMENTATION

Delegate linking

Allowing a Delegate to access accounts on a Customer's behalf



Granting access to a Delegate

Modulr

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Lucy D'Zouza

Users Delegates

You can give Delegate access to a service provider to manage your accounts on your behalf.

Delegate's reference number

Enter Delegate's reference number

This is your Delegate's reference number which they will find by selecting their Delegate name in the top right of their portal, next to their profile.

Delegate's postcode

Enter Delegate's postcode

Find

Form for linking a Delegate

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UsersDelegates

You can give Delegate access to a service provider to manage your accounts on your behalf.

Delegate's reference number

32324345565676

This is your Delegate's reference number which they will find by selecting their Delegate name in the top right of their portal, next to their profile.

Delegate's postcode

BG12 8HU

Find

User enters information

Find button looks up ID and postcode combination for match

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Delegates

You can give Delegate access to a service provider to manage your accounts on your behalf.

Delegate's reference number

3245535255325

This is your Delegate's reference number which they will find by selecting their Delegate name in the top right of their portal, next to their profile.

Delegate's postcode

BG12 8UH

Delegate's address

James & Son accountants
12 Locklear Way
Biggleswade
BG12 8UH

Change

Role

Admin

Access to all features

I confirm I'm authorising this Delegate to access and manage accounts on the business's behalf.

Grant access

Lucy D'Zouza

Name and address details of delegate that matches the entered details

Goes back to default form

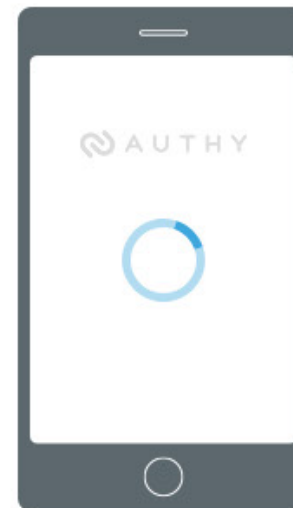
Select role to give Delegate

Agree to authorisation

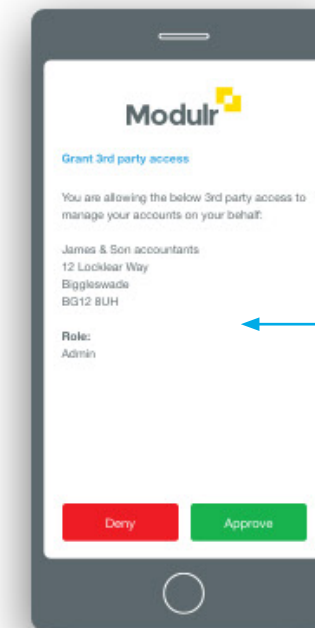
User checks details and clicks Grant Access button

Authenticate using Authy app

Follow the instructions on your phone when you receive a message from Authy.



No message on your phone?
Make sure you have installed and registered the Authy app.



Granting access
requires an
Authy interaction

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DELEGATE ACCESS GRANTED

Users

Delegates

You have given the below Delegate access to manage your accounts on your behalf:

Delegate's address

James & Son accountants
12 Locklear Way
Biggleswade
BG12 8UH

Delegate's reference number

3245535255325

Role

Admin

Access to all features

Revoke access

Success message

The **Delegate's view** will show customer's business in their Customer's list

The **Delegate's view**

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Customers

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XYZ Accounting • Lucy D'Zouza

Customers

Search

Search for customer name or ID

Go

Customer name	ID	Type	Address
Busy Business Ltd	000000002	Limited Company	1 Welcome Court, Dewsbury, London W4 8UH

When Delegate signs in, they will the see the new customer that has linked to them in their customers list.

If access is revoked by the customer, the delegate will no longer see the customer in this list (on new sign in).

Revoking a Delegate's access

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Users Delegates

You have given the below Delegate access to manage your accounts on your behalf:

Delegate's address

James & Son accountants
12 Locklear Way
Biggleswade
BG12 8UH

Delegate's reference number

3245535255325

Role

Admin

Access to all features

Revoke access

Select Revoke access to remove the Delegate's access to the customer's accounts

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UsersDelegates

You have given the below Delegate access to manage your accounts on your behalf:

Delegate's address

James & Son accountants
12 Locklear Way
Biggleswade
BG12 8UH

Delegate's reference number

3245535255325

Role

Admin

Access to all features

Revoke access

Revoke access?

Are you sure you want to revoke access of the below Delegate to your accounts?

James & Son accountants
12 Locklear Way
Biggleswade
BG12 8UH

The Delegate's access will be revoked the next time they sign in.

Yes, revoke access

Cancel

Displays name and address of Delegate user is revoking

Revoke removes Delegate access to the customer's accounts

Cancel dismisses confirm box, returns to previous screen

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UsersDelegates

You can give Delegate access to a service provider to manage your accounts on your behalf.

Delegate's reference number

Enter Delegate's reference number

This is your Delegate's reference number which they will find by selecting their Delegate name in the top right of their portal, next to their profile.

Delegate's postcode

Enter Delegate's postcode

Find

ACCESS REVOKED

Show success message

Page returns to it's original view

Next time the **Delegate** signs in, they will no longer see this customer's accounts in their Delegate view.



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